Planning a Trip on the Washington State Ferries
This document explains how to look up routes and schedules, buy one-way tickets, and reserve a vehicle spot starting from the ferry system home page, https://www.wsdot.wa.gov/ferries/.

Finding Your Route
1. Scroll down the home page until you see the heading Get to know your ferries.
2. Click Route map (pdf 501kb).

   The map will load in your browser or be saved to your computer, depending on your system and browser settings.

3. Locate the route you want on the map.
4. Click the back button in your browser to return to the home page. Return to your browser window if you opened the map in a separate application.

Checking the Schedule
1. On the home page, look for the heading Find your sailing schedule by route and click the Select Route menu.
2. Select your route.

   You will be taken to a new page.

3. Find the schedule for your city of origin and note the departure times.
4. Click the back button in your browser to return to the home page.

Adding Tickets to Your Cart
1. On the home page, look for the heading Buy your tickets or passes online and click the Buy Tickets button

   You will be taken to a new page.

2. Find the Available Routes menu on the left side of the screen and click on your route.
3. Click the down arrow icon to the right of Single Ride Tickets to expand the options menu.
4. Find the type of ticket you require and click on the plus button to add the number of tickets you wish to buy.
5. Scroll down the page until you see the Add to Cart button and click it.

   You will be taken to the Shopping Cart page.

6. Verify the type and number of tickets in your cart and adjust if needed.
   a. Change the number of tickets by clicking the plus and minus buttons.
   b. Check the box labeled Remove if you wish to delete a type of ticket.
   c. Click the Update button.
Completing Your Purchase
1. Click the Checkout button.
2. Find the Continue as Guest menu and click the down arrow to the right to expand it.
3. Click Continue.
5. Look for the heading Customer Contact and enter your name and contact information.
6. Look for the heading Payment Information and enter your credit card details.
7. Check the box labeled I accept and agree to the Terms and Conditions.
8. Click the Submit Order button.

Note: Your ticket will be delivered according to the option you selected.

Reserving a Spot for Your Vehicle (Optional)
Most ferries are loaded on a first-come, first-served basis. You can make vehicle reservations on the following ferry routes:

- Pt. Townsend/Coupeville
- Anacortes/San Juan Islands (Friday Harbor, Orcas Island, Shaw Island, Lopez Island)
- Anacortes/Sidney, B.C. (This route is not operating until further notice because of COVID-19)

Adding a Reservation to Your Cart
1. Return to the Washington State Ferries home page.
2. Look for the heading Save a spot for your vehicle on some routes and click Make reservations.
   You will be taken to a new page.
3. Look for the heading Guest Users on the right side of the page. Click Make a Reservation.
   You will be taken to a new page.
4. Look for the heading Select route. Select the terminals you are departing from and will arrive at.
5. Click on the calendar icon and select your travel date.
6. Select your vehicle length and height.
7. Click Show Availability.
8. Look for the heading Select a sailing. Select the departure time you want to reserve.
9. Click the checkbox labeled I'm not a robot.
10. Click Add to Cart.

Note: The page will display a message showing your remaining time to complete your reservation.

Completing Your Reservation
1. Look for the box labeled Reservations on the right side of the page.
   a. Click the X icon to remove a reservation from your cart, or
   b. Click Checkout.
   You will be taken to a new page.
2. Verify the reservation details and adjust if needed:
   a. Click Remove if you no longer wish to make the reservation.
b. Click Change if you wish to change your route, date, or vehicle size. If you click Change you will return to the previous page.

3. Click Checkout as Guest.
4. Read the reservations reminder. Click the checkbox at the bottom of the page to accept the terms and conditions.
5. Click Continue to Checkout.
6. Enter your contact information in the boxes provided.
7. Select your notification preferences. Email alerts are selected by default. Click the checkboxes to make changes.
   • If you select Mobile Alerts, enter your mobile phone number and carrier.
8. Enter your cardholder and credit card information.
   • Click the checkbox to populate the cardholder information boxes with previously entered contact details.
9. Click Finalize.

Related Links
Visit the following pages for more information before your trip.

- First-time riders guide
- Disabilities and medical assistance
- Safety and security
- Travel alerts